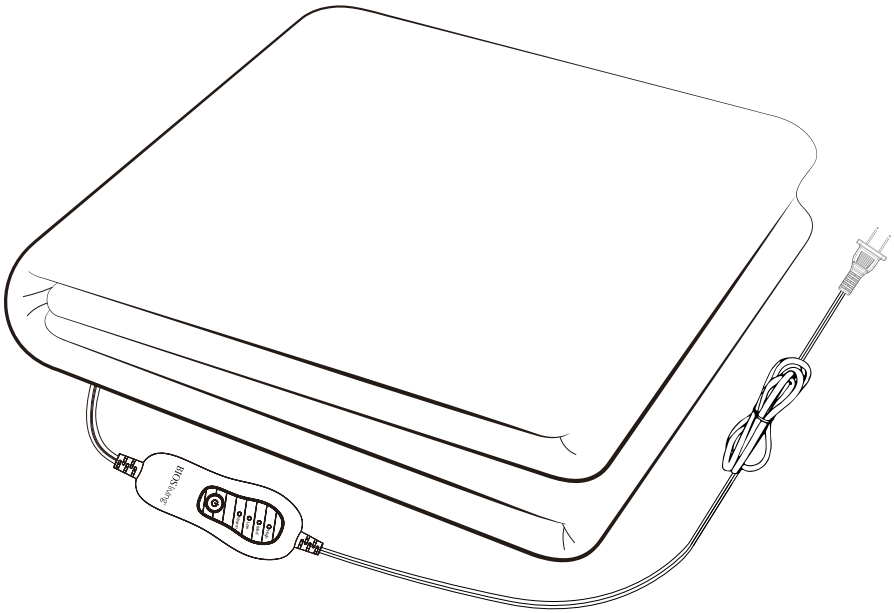
BIOS living™

⚠ WARNING ⚠
MUST READ BEFORE USE
DO NOT DESTROY



Instruction Booklet
Heated Throw Flannel/Sherpa
Model#: **HH102/HH103**

INTRODUCTION

Thank you for purchasing the BIOS Living™ Heated Throw Flannel/Sherpa. Please read this user manual carefully and keep it in a safe place for future reference. If you need any assistance, please contact our customer service with your product model number.

PRODUCT SPECIFICATIONS	
Model	HH102/HH103
Name	Heated Throw Flannel/Sherpa
Input Voltage	120 V ~ 60 Hz
Rated Power	125W
Heating Levels	4 levels (1,2,3,4)
Auto-timing settings (hour)	4 hours
Temperature level	30-35-40-45°C
Product Dimensions	50” x 60” (127 x 152 cm)

1. IMPORTANT SAFETY INSTRUCTIONS

DANGER: TO REDUCE THE RISK OF BURNS, ELECTRIC SHOCK AND FIRE, THIS PRODUCT MUST BE USED IN ACCORDANCE WITH THE FOLLOWING INSTRUCTIONS.

- The appliance is only to be operated through its controller.
- Please check the throw before each use. **Do not** use if you notice wear, damage, or signs of improper use on the controller, cable, or throw. Contact our customer service for further instructions.
- Before connecting the product to a power supply, please make sure that the supply voltage stated on the rating plate is within the allotted power range.
- **Do not** fold or crease the throw during use.
- **Do not** pierce the throw with or attach safety pins or other spiky or sharp objects to the throw.
- The throw is designed for home use only.
- Please keep on low setting while asleep.
- Prolonged use of the throw at a high setting could lead to skin burns.
- **Do not** cover the throw with any other cushions. The controller should not be covered or placed on or below the throw while it is in operation.
- **Do not** sit on the throw. Only place the throw on the part of your body you want to apply heat.
- Never touch a throw that has fallen into water. Unplug the unit from power immediately.
- Keep the power cord away from hot surfaces.
- Never carry, pull, or turn the throw by the cord and **do not** let the cord get tangled.
- **Do not** use the throw when it is wet and only use it in dry environments (not in the bathroom or similar environments).
- **Do not** expose the controller and cable to moisture or humidity. If a fault occurs, **do not** attempt to repair the unit by yourself. Repairs must only be

carried out by an authorized technician or other suitably qualified personnel.

- If the cable is damaged, it must be replaced by its manufacturer in order to avoid a hazard. When storing the throw, allow it cool down before folding.
- Consult your doctor before using the throw in case you have any health concerns.
- **Do not** use the throw on parts of the body that are swollen, injured, or inflamed.
- If you experience persistent pains, stop using immediately and consult your doctor.
- If you experience any pain or discomfort while using the throw, stop using it immediately and consult your doctor. Not intended for medical use in hospital.
- Please ensure that the poly bag is kept away from children to avoid risk of suffocation.
- **Do not** use on a person with a disability, an infant, or a person insensitive to heat.
- Children are not to use this appliance due to their inability to react to overheating.
- **Do not** tuck in the wired area of this throw.
- **Do not** route electrical cords between the mattress and boxspring.
- **Do not** allow the cords to be pinched.
- Keep the control away from drafty areas that may become damp or wet such as an open window.
- Be sure that this throw is used on an alternating current supply circuit of the proper voltage.
- Turn off or unplug when not in use.
- If improper operation of this throw is observed, discontinue its use immediately and consult the manufacturer or the dealer regarding its repair.
- **Do not** use with rocking chairs, recliners, chairs with casters or wheels, or other furniture subject to movement.
- **Do not** tuck the throw or supply cord in a sofa or other furniture. All portions of the throw or controller should be visible at all times.
- Wrapping of cord around the controller may damage the cord. Loop loosely when storing.
- Not for hotel, motel or other institutional use.
- **Do not** wring.

CORRECT DISPOSAL



This marking indicates that this product should not be disposed of with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

2. CLEANING AND MAINTENANCE

CLEANING

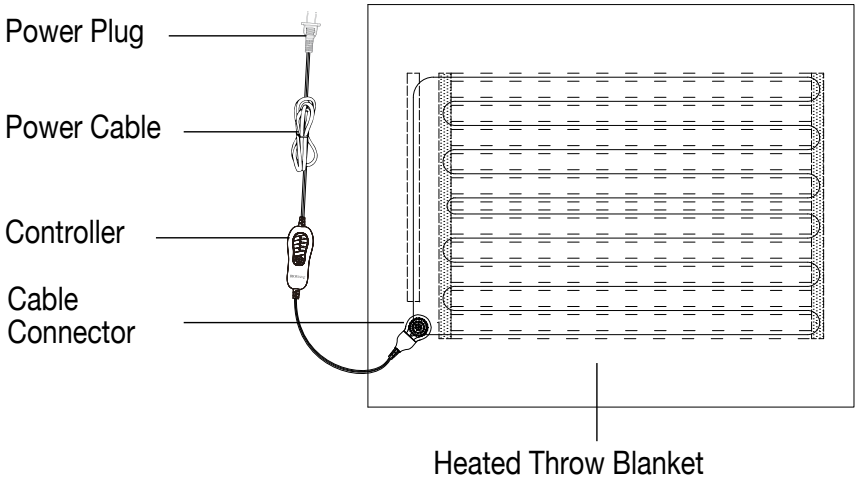
- Before cleaning, always remove the main plug from the outlet first.
- Be sure to allow the blanket to cool down for at least ten minutes.
- Disconnect the controller from the product.
- Use only a soft brush to clean the throw when dry.
- **DO NOT** use strong detergents or hard brushes to clean the throw. Cleaning solvents may have a deteriorating effect on the insulation of the heating element.
- **Gentle Machine Wash:** Select Gentle Cycle, detach the controller connector, place the throw in the laundry bag, then wash at maximum of 30°C/86°F.
- Due to the vacuum packaging process, the electric throw may have a slight odour when first opened. For users with a sensitive sense of smell, if you find the odour disturbing, we recommend washing and air drying the throw before its first use. (Please make sure to unplug and remove the controller from the throw before washing. After washing, ensure that the throw is completely dry before reconnecting the controller and using the product.)

WASHING INSTRUCTIONS	
	**DO NOT** bleach.
	**DO NOT** iron.
	**DO NOT** dry clean.
	**DO NOT** use wringer.
	**DO NOT** tumble dry.

MAINTENANCE

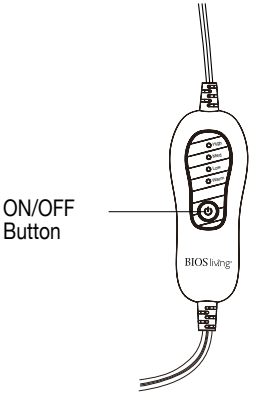
1. Store the throw only after it cools down completely and it is dry completely.
2. Loop the cord loosely. Untangle the cable when not in use.
3. Store in an airy, dry environment.

3. HOW TO USE



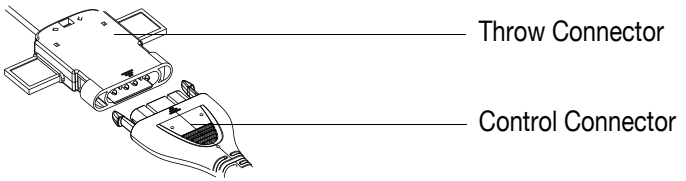
ON/OFF

- **Do not** plug into a power outlet before connecting the controller with the throw. First, align the coupler with the coupler adaptor and gently push to connect them together. Then plug the adaptor into the power source, the display temperature and timer indicators will flash once simultaneously.
- Press the **ON/OFF** button to turn on the product.
- Press again the **ON/OFF** button to switch off.
- The heated throw will shut off automatically after 4 hours.
- There are 4 heat settings (warm, low, medium and high).
- Temperature level: 30-35-40-45°C



NOTE: The temperature can fluctuate by 5° C in either direction depending on the circumstances.

IMPORTANT: The connector of the controller and the throw must be interconnected before plugging the appliance to a power source.



IMPORTANT: This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a

polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug.If it still does not fit, contact a qualified electrician. **Do not** attempt to rig this safety feature.

QUESTIONS & ANSWERS

Problem	Cause	Solution
The product does not produce enough heat or does not work.	The heating products provides a safe heat and protect consumers' skin within temperature range based on international safety standards,which helps avoid low temperature burns. Therefore the temperature setting is for keeping warm instead of getting hot.	If you don't feel heat, you can fold the product and test it for 30 minutes to see whether it works or not (please make sure that the product is placed flat without being folded for normal use). If you still can't feel the heat after the test, please contact the customer service.
The product does not work upon arrival.	There are existing product malfunctions.	When receiving the product, please take it out from the packing and place it flat (do not fold).Check the coupler and mains plug have been connected properly, then switch on to check whether the product works normally or not. For products unable to work normally, please contact our customer service.
The product does not heat uniformly.	The product is folded or the heating wire is coiled during the use.	Please place the throw flat while using. The temperature of the body areas that contact the heat zones is higher than the areas that do not, which is a normal phenomenon.
The product does not produce enough heat or does not work.	The heating products provides a safe heat and protect consumers' skin within temperature range based on international safety standards,which helps avoid low temperature burns. Therefore the temperature setting is for keeping warm instead of getting hot.	If you don't feel heat, you can fold the product and test it for 30 minutes to see whether it works or not (but please make sure that the product is placed flat without being folded for normal use). If you still can't feel the heat after the test, please contact the customer service.
If the above suggestions could not solve the problems, this might result from the permanent switch-off protection via the safety system. In this case, please contact our customer service.		

4. FCC COMPLIANCE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

1 YEAR WARRANTY

The BIOS Living™ Heated Throw Flannel/Sherpa has a 1 year limited warranty to be free of manufacturing defects in materials and workmanship under normal applications for 1 year of the original owner. If this product becomes inoperable due to defect, return the product with all component pieces and proof of purchase to the address listed below. This warranty does not cover any shipping/transport costs. This warranty does not apply if the product is subject to misuse, neglect, rough handling or damage.

Ship the unit prepaid and insured (at owners option) to:

Thermor Ltd.
Returns Department
16975 Leslie Street
Newmarket, ON L3Y 9A1
www.biosmedical.com
Email: support@biosmedical.com
Telephone: 1.866.517.2970

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E529855
CONFORMS TO UL STD.964

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BIOS | Medical
MANUFACTURED BY/FABRIQUÉ PAR :
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NEWMARKET, ON L3Y 9A1
MADE IN CHINA/FABRIQUÉ EN CHINE
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100% Canadian Owned & Operated
Propriétaire-exploitant canadien à 100 %
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