BIOS living™

ECLIPSE ROLLATOR
INSTRUCTION MANUAL
RLG21



To ensure correct usage of this product, please read this manual carefully before use.

Thank you for choosing our Eclipse Double Fold Rollator. Before use, you must read the safety instructions carefully. Keep the manual for further use.

IMPORTANT – THIS ROLLATOR IS DESIGNED FOR USE AS A WALKING AID AND SHOULD NEVER BE USED FOR ANY OTHER PURPOSES.

Customers should seek the advice/recommendations of a medical professional to determine if the rollator is suitable for their needs.

Contents



RLG21
Eclipse Rollator

Eclipse
Bell



Eclipse
Messenger
Bag



Eclipse
Cup Holder



Eclipse
Mobility
LED Light





Velcro strap



Locking hooks for
folding



Eclipse Cane Holder

⚠ Warnings



DO NOT leave your rollator unattended. Anytime the rollator has been out of view (eg. placed in vehicle, etc.) inspect the rollator completely for any signs of damage before use.



DO NOT use as a wheel chair/transport chair. The rollator has not been designed for this purpose and could lead to injury.



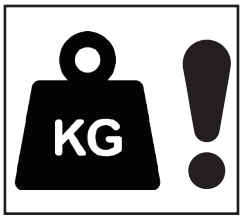
DO NOT lean on one side of the rollator when sitting down. Distribute weight evenly to prevent the rollator from tipping over.



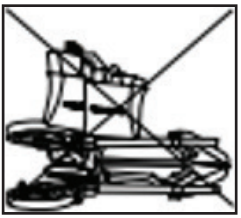
DO NOT use brake handles to support weight at any time. Use upper hand grips only to stabilize your body.



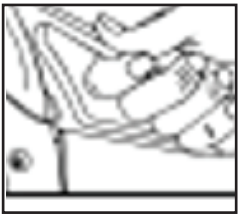
DO NOT rest anything on back strap as damage may occur.



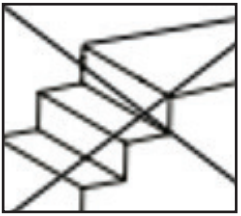
DO NOT exceed the weight capacity!
The rollator can provide assistance to an individual weighing up to 300 lbs/136 kg, including the weight of the contents of the nylon storage bags.



DO NOT put anything on your folded rollator as this will cause damage to the frame, plastic parts, etc.



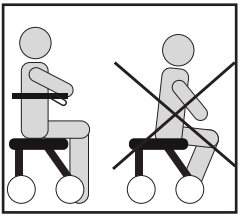
Be sure the brakes are locked before sitting on the seat. **CAUTION! Pinch point. DO NOT put fingers between brake and push handle!**



DO NOT use on stairs or escalators. Only use this product on even surfaces clear of obstructions.



DO NOT squeeze brakes continuously while walking as this will cause premature wear to the brake pads and tires.

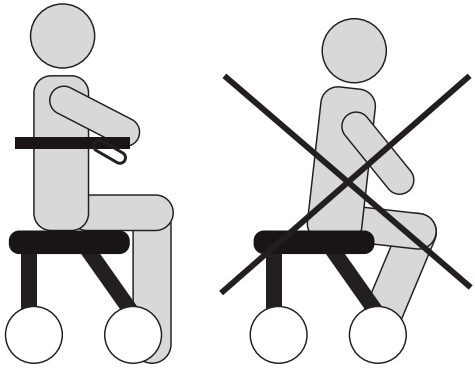


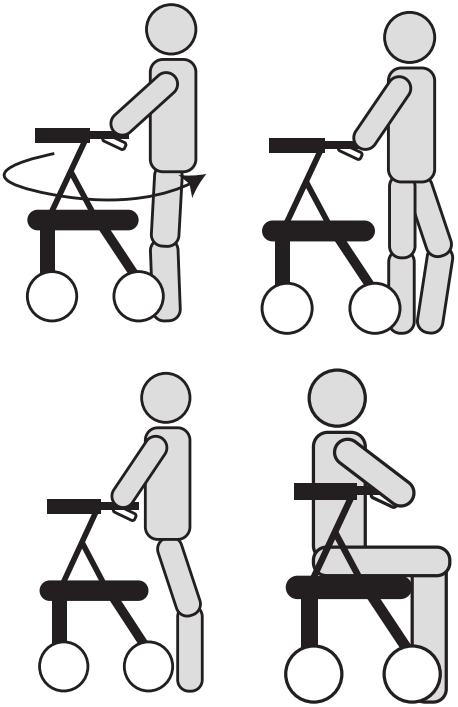
Touch the back of your legs to the seat before sitting.

Intended use

The Eclipse Double Fold Rollator is designed for use as a walking aid and should never be used for any other purpose. **Our Rollator is suitable for both indoor and outdoor use.**

To sit, touch the back of your legs to the edge of the seat to ensure position of the rollator before sitting down.





IMPORTANT! Test that the rollator is immovable before attempting to sit. Brakes must be in the parked/locked position.

DO NOT support your weight on the handles when attempting to sit. Use the handles to stabilize your body as you carefully turn around. Keep your hands on the rubber handles and slowly lower your weight onto the seat.

Each individual should always consult with their physician or therapist to determine proper adjustment and usage.

Components of the Rollator



1. Eclipse Bell
2. Hand Grip
3. Back Rest
4. Hand Brake
5. Cane Holder Basket and Clasp
6. Frame
7. Eclipse Mobility LED Light
8. Padded Seat
9. Woven Loop for Folding
10. Messenger Bag with Reflective Tape
11. Locking Hook for Folding
12. Rear Wheel
13. Eclipse Cup Holder
14. Height Adjustable Handle Pins
15. Front Wheel with Fixing Screws
16. Tipping Aid
17. Brake Cable
18. (Not Shown) Velcro Woven Strap optional use to hold rollator in the double fold position.

Product Specifications

- Overall Product Length: 25.8”/65.5 cm
- Overall Product Width: 25.2”/64 cm
- Overall Product Height: 31.6-36.6”/80.5-93 cm
- Actual Product Weight: 17.6 lbs/8 kg
- Primary Product Color: WHITE
- Product Weight Capacity: 300 lbs/136 kg
- Seat Width: 18”/46 cm
- Seat Depth: 10”/25 cm
- **Seat to Floor Height: RLG21 ECLIPSE STANDARD 21”/54 cm**
- Handle Height (Min): 31.6”/80.5 cm
- Handle Height (Max): 36.6”/93 cm
- Width Between Handles: 18.3”/46.5 cm (inner)/21.2”/ 54 cm (outer)
- Front/Back Wheel Size: 8”/20.3 cm
- Front/Back Wheel Circumference: 24.7”/62.8 cm
- Distance Between Rear Wheels: 21.2”/54 cm (inner)/24.2”/61.5 cm (outer)

Assembly Manual







Step 1:

Unlock the folding hook and release the Velcro strap. Place the rollator flat on its side. Put the rear wheel strut in the correct position by first loosening and removing the screw. Straighten rear wheel frame and align leg frame and wheel frame screw holes. Install the screw into the hole provided in the frame, tighten the screw, securing the wheel in place. Repeat for the second rear wheel.







Step 1.1:

Loosen and remove the front wheel screw. Position the front wheel aligning the holes, and install the screw into the holes provided, tighten the screw, securing the wheel in place. Repeat for the second front wheel.



Step 1.2:

Tighten both the rear wheel screws and the front wheel screws further securing the wheels in place.



Step 2:

Using both hands, grasp the handgrips and lift rollator to upright position. Unfold the rollator by pulling the handle bars as wide as possible, using both hands. Push down on the seat to a straight position. Ensure you hear the holders under seat click into the struts.



Step 3:

Look under the seat to see the holders have snapped securely into the small struts on the frame.



Step 4: Attaching the backrest

Slide the backrest hooks into the rollator backrest frame slots. Logo facing outwards.



Step 5: Attaching the Eclipse Shopping Bag

Slide the canvas tabs (**A**) of the shopping bag onto the hooks located on the sides of the seat. Further slide the canvas tabs under the holder clip (**B**) to prevent the bag from slipping out.



Step 6: Attaching the Eclipse Bell

Attach the bell to either one of the handles. On both handles you will find grooves (**A**) which the bell frame will clip into. This ensures a secure hold of the bell on the handle. Mount the bell so that you can press the bell ringer with your thumb.



Step 7: Attaching the Eclipse Mobility LED Safety Light

Attach the LED light to any aluminum upper tube frame of the rollator (**B**). The LED light should be facing forward.

Pull the long side of the rubber band (**C**) far enough so that it can be stretched around the aluminum tube frame (**B**) and into the hook (**E**) provided on the short side of the rubber band (**D**).

Press the light's transparent bezel to operate the LED light.

Choose from different modes by pressing the bezel:

1. Constant light **2. Fast blinking**

3. Off

*The LED Safety Light is used to make the rollator more visible to other road users, but only to a limited extent to brighten up the area.





Step 8: Attaching the Eclipse Cup Holder

Insert the cup holder into the fastener on the right/ left handle and push down as far as it will go.



Step 9: Attaching the Eclipse Cane Holder

Attach the cane basket holder on the base, the cane holder base is located on the bottom left hand /right hand side of the frame. Attach the cane clasp holder on the upper frame by the handle bars, same side as the cane basket.

Folding/Unfolding the Rollator

Folding Side to SIde

Step 1:

Using the strap in the center of the seat, pull up so the seat disengages from the brackets and the rollator will contract.







Step 2:

Once the frame is closed together, use the folding hook clip to lock the brackets of the seat so the fold stays secure.





Step 3:

If necessary, set the handle height to the lowest level and remove the backrest and shopping bag to maximize fold to increase compactness.





Folding COMPACT DOUBLE FOLD

Step 1: Remove shopping bag and back rest for maximum fold. Fold up rollator and lock using locking hook. Remove all accessories (bell can remain on frame) and place in bag optionally. Adjust handle bars to lowest height adjustment. Lay the folded rollator on its side. Loosen the screws on the hinges of the two front bottom frame by turning the screws counter clock wise. Push the wheels against the rollator frame to fold up. Flip over and repeat.





Step 2: Repeat the same process and loosen the screws of the two back bottom frame. Secure the screws back in initial spot by rotating the screws clockwise to avoid losing them. Repeat on the other sides. Position rollator in upright position so it stands on the frame with the handles facing up. Secure Velcro® strap by looping through the wheels and around the frame for added security.









Handle Height Adjustment

Adjust the height level of the handles to suit different users.Before adjusting, ensure brakes are fully engaged.

Press the locking pin on the main frame and pull the handgrip upwards or downwards. As the handle moves, release the buttons.

This automatically locks in the next possible height. Repeat this process until the desired height is reached. Make sure both handles are locked at the same level.

IMPORTANT!

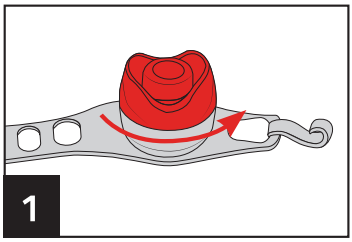
Before use ensure all locking pins are fully engaged.

Changing the batteries for the LED light

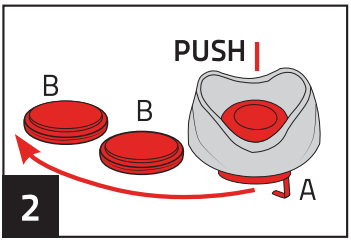
Batteries: 2x lithium button cell CR2032, 3v each.

⚠ WARNING!

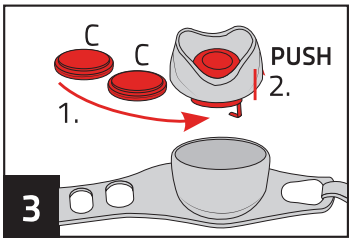
Please note the safety instructions for the LED-light and batteries!



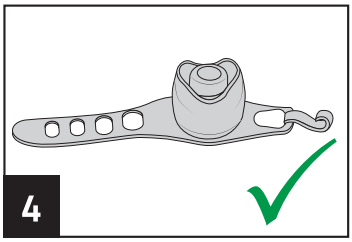
Remove the LED light from the walker. Rotate the top of the LED housing right round so it loosens and remove it.



Now push the light (A) out of the housing and remove the two batteries (B). Pay attention to a professional disposal.



1. Insert the new batteries (C). Pay attention to the polarity.
2. Then insert the lamp back into the housing
3. Close it.



Now you can attach the light to the walker again as described.



Brake Operations

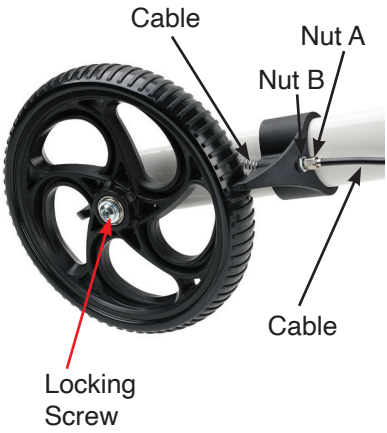
The brakes can be used for normal braking while walking with the rollator, or for parking when user wants to sit down on the seat.

1. To stop, squeeze handles upwards simultaneously to apply normal braking.



Parking Brakes

1. Push both handles downwards simultaneously until they click into place to activate the parking brakes. The handles will lock automatically and stay in place. Brakes are now in the “locked” position.
2. To release the parking brake, squeeze the handles upwards.



Brake Adjustment

Your rollator brake system will require periodic adjustment.

To adjust the brakes loosen Nut **B** and then screw/unscrew Nut **A** with a tool.

When adjusted re-tighten Nut **B**.

REPEAT on other side.

If further adjustment is required, loosen the Locking Screw, then using a pair of pliers pull the cable down by approximately a millimetre.

Re-tighten the Locking Screw. The brakes can be further adjusted by loosening Nut **B** and screwing/unscrewing Nut **A** as before.

⚠ Care and Use



DO NOT use chlorine bleach or abrasive cleaners. To clean, wipe down using a damp cloth and mild detergent only.



INSPECT your rollator yearly through an authorized dealer/ service agent. Only let authorized personnel adjust your rollator.



CHECK periodically to ensure that the black height adjustment knobs are tightened securely.



CHECK your rollator frequently for any loose, cracked or corroded plastic or metal components.



CHECK your rollator to ensure the front forks and all wheels swivel easily and are clear of any dust or obstructions.



DO NOT store the rollator near a heat source.



DO NOT leave your rollator exposed to the elements (weather).



Use only authorized parts/ accessories with your walking aid.



This is a walking aid only designed to assist you with mobility. Only use the seat for rest periods.



NEVER use the rollator for any reason other than for its intended purpose.

Warranty

Warranty Coverage 3 Years: Frames are warrantied for 3 years against defects in materials and/or workmanship.

Warranty Coverage 1 Year: One year warranty on the breaking system excluding normal wear and tear.

Warranties apply to the following models:
Onyx series RL019, RL021 and RLD21, Eclipse Series Rollators RLG21 and the BD749

This warranty does not cover device failure due to owner misuse or negligence, or normal wear and tear. The warranty does not extend to non-durable components, such as plastic and rubber accessories, casters, bags, back rests and grips, which are subject to normal wear and need periodic replacement.

This warranty extends only to the original purchaser and is not transferrable. Thermor Ltd. will not warranty any parts that have been damaged due to improper installation, modification and/or misuse.

It is the sole discretion of Thermor Ltd. to determine best method of replacement. The replaced part will only be replaced once under the original warranty.

This warranty does not cover any transport/shipping costs. This warranty does not apply if the product is subject to misuse, neglect, rough handling or damage. Ship the unit prepaid and insured (at owners option) to:

Thermor Ltd.
Returns Department
16975 Leslie Street
Newmarket, ON L3Y 9A1
www.biosmedical.com
Email: support@biosmedical.com



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